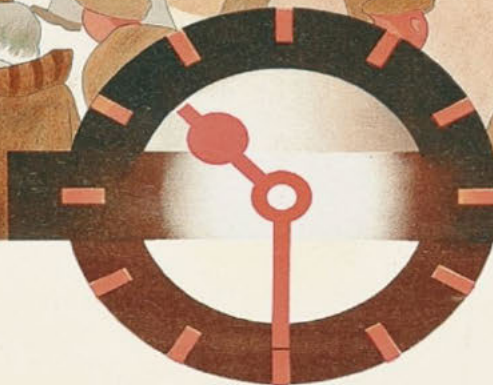
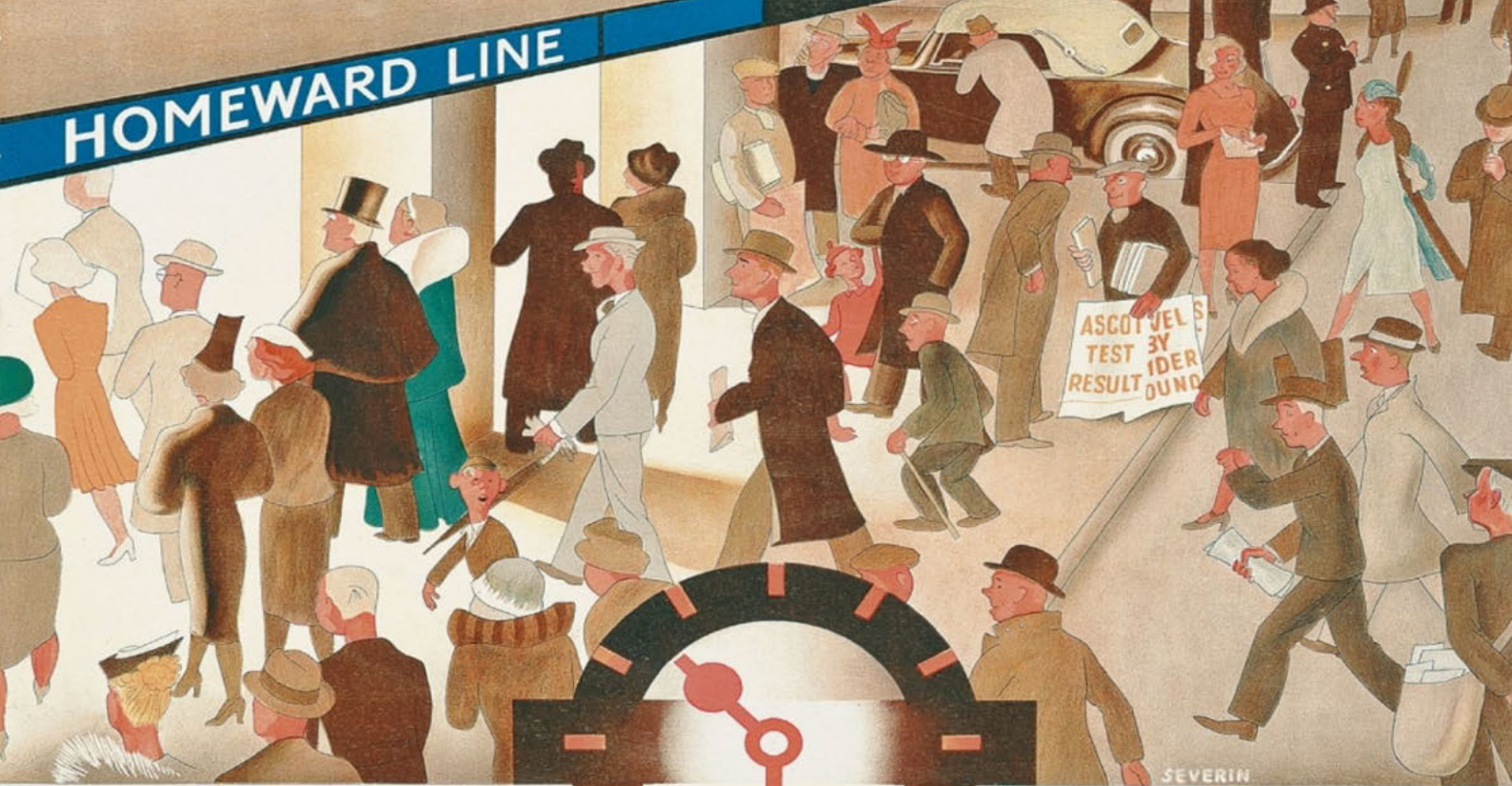


Staff Guide I

Fares & Ticketing



SEVERIN

Staff Guide I

Fares and Ticketing

Updated March 2025

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INTRODUCTION

The Staff Guide to Fares and Ticketing consists of three separate guides plus appendices:

Staff Guide 1: Fares and tickets:

- *summarises the range of tickets that are accepted on TfL and National Rail services in London*
- *provides fares and ticket prices for all services and passenger types*
- *includes a general guide to single fares on TfL's rail services in zones 1- 9.*

Staff Guide 2: Types of tickets and ways to pay

Staff Guide 3: Discounts schemes and photocards

Appendices: includes tube maps, tables showing where to buy tickets, a list of Out of Station Interchanges (OSIs) and passenger oriented display (POD) codes

1. TICKET TYPES

TfL offers a range of ticket options and ways to pay:

- Pay as you go (contactless or Oyster) with capping
- Bus & Tram Pass
- Travelcard
- Single or return (paper tickets)

1.1 Using Bus and Tram Services

The following are valid on bus and tram services:

- Pay as you go
- Bus & Tram Passes
- Travelcards
- Bus Saver tickets (buses only)

1.2 Using Tube, DLR, London Overground, Elizabeth line and National Rail

The following are valid on Tube, DLR, London Overground, Elizabeth line and most National Rail services in London:

- Pay as you go
- Travelcards
- Paper single tickets

1.3 Zones

London is divided into six fare zones (zone 1-6). TfL services outside London are in the following Zones:

Zone 7: Carpenders Park, Croxley, Chorleywood, Rickmansworth, Theobalds Grove, Waltham Cross and Watford

Zone 8: Bushey, Chalfont & Latimer, Cheshunt, Dartford, Swanley and Watford High Street

Zone 9: Amersham, Brentwood Chesham

Tickets must be valid for all the zones customers travel through.

- DLR services only operate within Zones 1, 2, 3 and 4
- Travelcards which include Zones 3, 4, 5 or 6 are valid on all trams

1.4 Services Beyond Zone 9

London Overground, Elizabeth line and National Rail operate services beyond the London fare zones where pay as you go is accepted.

- It's easiest to use a contactless card or device
- Oyster is only accepted at some stations beyond zone 9

There is more information on paying for fares and travel beyond zone 9 on the [website](#).

1.5 Pay as you go

Customers must have sufficient credit on their Oyster card to cover the whole of their pay as you go journey on bus, Tube, Tram, DLR, Elizabeth line, London Overground, London cable car, National Rail and Thames Clipper river buses.

Customers can also use contactless cards, or other devices to pay as you go; single fares are the same; daily caps for journeys to/from Radlett and Potters Bar may differ, depending on whether Oyster or contactless is used. Some routes accept contactless pay as you go only (and not Oyster). **See Staff Guide 2 for full details.**

Pay as you go credit on an Oyster card never expires - it stays there until it is used. Once the credit is used, customers should top up before travelling.

1.6 Peak and Off-Peak Pay as you go Fares

Different pay as you go fares are charged depending on the time of travel and mode used:

- **peak** fares apply from 06:30 to 09:29 and from 16:00 to 18:59 Monday to Friday (excluding public holidays)
- **off-peak** fares apply at all other times

Customers are charged according to when they touch their card on the yellow reader at the start of their journey. In some cases it depends what time your train departs.

In the evening peak, off-peak fares are charged for travelling **into** Zone 1 between 16:00 and 18:59 on Mondays to Fridays.

If they touch in between 16:00 and 18:59 **outside** Zone 1 at the start of their journey and touch out **in** Zone 1 at the end of their journey, they will be charged an off-peak fare, even though the journey has been made during the evening peak.

All Tube and Elizabeth line journeys to and from Heathrow Airport are charged peak fares if they start, end or go through Zone 1.

On the Reading extension, off-peak fares apply in the evening peak for **all** journeys heading towards London and not just those ending in Zone 1

Evening off-peak fares do not apply on journeys heading towards London on Southeastern high speed services, Gatwick Express or Heathrow Express.

[Single fare finder](#) shows the times when peak/off-peak fares apply for individual journeys.

1.7 Pay as you go capping for Oyster and Contactless

Capping is a feature of pay as you go. A cap limits how much customers pay for all their journeys in one day or week.

Customers can make as many journeys as they like and when all fares add up to a certain amount, we won't charge any more (fares are automatically capped).

Caps are applied:

- Daily (contactless and Oyster) or
- Weekly for up to 7 days travel ending on a Sunday (contactless and Oyster)

Customers must touch in and out with the same card or device for a cap to apply correctly.

For more info on [capping](#) visit the website.

1.8 Bus and Tram Passes

Bus & Tram Passes give unlimited travel across London on buses and trams for:

- One Day (Oyster only)
- 7 Days
- One Month
- One Year (Online Only or via the TfL App)

They are valid on:

- The entire London bus network, including sections outside London but not on certain special bus services and excursions
- All trams

Paper versions of monthly and annual Bus & Tram Passes are also issued for bulk customers from Oyster Sales Service.

1.9 Travelcards

Travelcards give unlimited travel at any time for:

- One Day (paper ticket only)
- 7 Days (Oyster only)
- One month (Oyster only)
- Odd period (Oyster only)
- One year (Oyster only)

They are valid on:

- Tube, DLR, London Overground and Elizabeth line services
- All London buses including sections outside London, on buses that display the red bus roundel sign
- National Rail service in London
- Some National Rail services outside London
- Trams, where the Travelcard includes Zone 3, 4, 5 or 6

They are **not** valid on:

- Certain special bus services or excursions
- The Heathrow Express service

For all rail journeys, Travelcards must be valid for all the zones travelled in, including the zones travelled through. For example, if a Tube journey starts at Kennington (Zone 2) and ends at Turnpike Lane (Zone 3) then a Zones 1-3 Travelcard is needed, because the journey involves travel through Zone 1

Paper monthly and longer period Travelcards are issued at National Rail stations, from overseas agents and for bulk customers from Oyster Sales Service

1.10 Group Day Travelcard

A Day Travelcard is for groups of 10 or more people travelling together at all times:

- in a single day
- for travel after 09:30 until 04:29 the following day
- valid anytime on Saturday, Sunday and public holidays
- adult-rate and child-rate (for under 16s) available




1.11 Paper Single Tickets

Paper single tickets are valid for travel on the day of issue only and cannot be brought in advance. Customers can buy these at London Underground and DLR stations only.

Paper single tickets are not available for bus or tram journeys. A more detailed description of each ticket type is given in Staff Guide 2.

2. ADULT FARES

Adults can use the following to pay for their travel:

Contactless/ devices	
Oyster card	
Cash (except buses and trams)	

2.1 Bus and Tram Fares

Customers can use contactless (card or device) or Oyster to pay as you go to travel.

Pay as you go single fare
£1.75

Some overseas contactless cards or devices may have a charge, customers should check with their card provider before they travel

Cash is **NOT** accepted on buses or trams

2.2 Hopper Fare

Customers using pay as you go can make unlimited journeys for **£1.75**, within 60 minutes of first touching in on a bus or a tram.

The Hopper fare works from:

- Any bus to any bus
- Any bus to any tram
- Any tram to any tram
- Any tram to any bus

Customers travelling from the New Addington area to Wimbledon by bus/tram and touching out on the gateline between 62 and 70 minutes from first touching in will receive an automatic refund of any additional fare that would otherwise be charged.

A Hopper fare will also apply if:

- Customers make a rail or river journey between the first and second bus or tram journey, as long as both tram or bus touches are within the 60 minutes

A Hopper fare will **not** apply if:

- A customer's Oyster card has a negative balance after their first journey. If the negative balance is cleared within 60 minutes, their hopper fare will apply
- A customer's contactless card has been added to the 'Not authorised for travel' list after their first journey. If their card is removed from the 'Not authorised for travel' list within 60 minutes, their hopper fare will

2.3 Single Fares on Tube, DLR, London Overground, Elizabeth line and National Rail Services

Pay as you go is generally cheaper than buying a paper ticket for single journeys.

- Paper ticket single fares are the same price, whenever customers travel
- Pay as you go fares for journeys wholly in Zone 1 are the same price, irrespective of when customers travel
- Some journeys are defined as requiring travel via Zone 1 and are charged accordingly, irrespective of the route taken
- Single paper ticket fares for Zones 1- 9 plus Watford Junction include travel across London to/from Zone 6 (e.g. Watford Junction to Upminster).

For single fares, use single fare finder, which shows:

- Fares between any two rail stations where pay as you go is accepted
- Paper single tickets for journeys wholly on TfL services

2.4 Single Fares on London Overground between Euston and Watford Junction

Special pay as you go fares apply for local journeys on London Overground between Euston (National Rail) and Watford Junction and intermediate stations.

Peak pay as you go fares apply at the following times:

- **Travelling south** from Watford Junction towards Euston, Monday to Friday from 06:30 to 09:29 (excluding public holidays) and
- **Travelling north** from Euston to Watford Junction, Monday to Friday from 16:00 to 18:59 (excluding public holidays).

Off-peak pay as you go fares apply at all other times

2.5 Single Fares on London Overground and Elizabeth line Services to and From Liverpool Street

Special pay as you go fares apply for local journeys on London Overground and Elizabeth line services to and from Liverpool Street (National Rail) on the following routes:

London Overground services

- To and from Cheshunt via Theobalds Grove
- To and from Enfield Town
- To and from Chingford
- Between Romford and Upminster via Emerson Park

Elizabeth line services:

- To and from Shenfield (local services only)

Single fares on National Rail

Customers can pay as you go to travel, use [single fare finder](#) to check fares.

2.6 Single Fares on National Rail

Pay as you go is NOT valid on the following National Rail services:

- Any journey starting or finishing outside Zones 1-9
- Any journey starting or finishing beyond Epsom, Gatwick Airport, Grays, Hertford East, Hertford North, Reading, Shenfield, Watford Junction, Welwyn Garden City or Luton Airport Parkway.

TfL pay as you go fares apply on all the following National Rail lines:

- **Chiltern Railways:** Amersham to Marylebone, West Ruislip to Marylebone
- **Thameslink Great Northern:** Finsbury Park to King's Cross/Moorgate, West Hampstead to Moorgate/Elephant & Castle/London Bridge
- **C2C:** Grays to Fenchurch Street/Liverpool Street via Barking (but not at Forest Gate/Maryland)
- **Southern:** Watford Junction to Clapham Junction, New Cross Gate to West Croydon/ Crystal Palace
- **London Midland:** Watford Junction to Euston
- **Great Western Railway:** Greenford to Paddington and Reading to Paddington

Customers pay **special London Overground and Elizabeth line pay as you go fares** when they travel entirely on the following National Rail lines:

- **Greater Anglia:** Shenfield to Liverpool Street, Cheshunt to Liverpool Street via Tottenham Hale
- For customers without a contactless or Oyster card, paper single tickets are available.

Information on fares is available on the [National Rail website](#).

2.7 National Rail Through Fares

National Rail through fares apply to journeys that include travel:

- between the Tube, DLR, Elizabeth line or London Overground and National Rail
- from National Rail to National Rail via the Tube, DLR, London Overground and/or Elizabeth line

2.8 One Day Tickets and Daily Capping

Customers can make as many journeys as they like in one day using a:

- Day Travelcard (on all rail modes, buses and trams)
- One Day Bus & Tram Pass (buses and trams only)
- Group Day Travelcard (on all rail modes, buses and trams)

2.9 One Day Tickets and Daily Capping on Buses and Trams

Customers who only travel on buses and trams:

- have their pay as they go fares capped daily (contactless and Oyster)
- can buy a One Day Bus & Tram Pass (Oyster only)

One Day Bus & Tram Pass	Bus & Tram Daily Cap
£6.00	£5.25

Daily capping

Customers can pay as you go using contactless or Oyster to make as many journeys as much as they like on buses and trams during the day.

Daily caps are calculated over 24 hours for pay as you go journeys that start at 04:30 and end on 04:29 the next day.

Customers must touch in at start and touch out at the end of every journey, using the same contactless card, device or Oyster card for a cap to apply or a maximum fare may be charged.

2.10 One Day tickets and daily capping on Tube, DLR, London Overground, Elizabeth line and National Rail

Customers can pay as you go using contactless* or Oyster to make as many journeys as much as they like on all modes of transport.

Daily caps are calculated over 24 hours for pay as you go journeys that start at 04:30 and end on 04:29 the next day. *Applies to contactless only journeys for some stations. See Staff Guide 2 for details.

For travel in Zones 1-6:

- **A peak cap** is charged if a day's travel includes journeys made between 04:30 and 09:29 Monday to Friday (except public holidays)
- **An off-peak cap** covers all other times, including public holidays

An Anytime Day Travelcard is needed if a day's travel includes journeys made between 04:30 and 09:29 Monday to Friday (except public holidays).

An off-peak Day Travelcard covers all other times, including public holidays.

Separate peak and off-peak caps apply for under 16s and those with a National Railcard discount set on their Oyster card.

For travel in Zones 1-9 (and journeys beyond, as far as Epsom, Hertford East, Gatwick Airport (excluding Gatwick Express), Grays, Hertford North, Welwyn Garden City, Luton Airport Parkway, Shenfield, Watford Junction and Reading), peak and off-peak caps apply. Contactless only for some routes. See *Staff Guide 2*.

Note:

Journeys on Gatwick/Heathrow Express do not count towards caps. Nor do journeys on Southeastern High Speed services between St Pancras International and Stratford International.

Day Travelcards are not valid on Southeastern High Speed services between St Pancras International and Stratford International unless bought outside Zones 1-9 with “high speed route” printed on the ticket.

For more details on capping see the website.

Caps and Travelcard price can be found on the website.

2.11 7 Day Tickets and Weekly (Monday-Sunday) Capping

Customers can travel as much as they like in one week using:

- Pay as you go with weekly capping with contactless
- Pay as you go with weekly capping on Oyster
- 7 Day Travelcards or Bus & Tram Passes on Oyster

Weekly capping with contactless

Is available for all services within zones 1-9 plus to and from Epsom, Broxbourne, Rye House, St Margarets, Ware, Hertford East, Gatwick Airport (excluding Gatwick Express), Grays, Cuffley, Bayford, Hertford North, Potters Bar, Brookmans Park, Welham Green, Hatfield, Welwyn Garden City, Radlett, St Alban's City, Harpenden, Luton Airport Parkway, Shenfield, Watford Junction and all stations on the Reading extension.

Weekly capping on Oyster

Customers making multiple journeys in a single week finishing on Sunday using the same contactless payment card or device, or Oyster card may have their fares capped.

Weekly capping is always calculated for all journeys made over 7 days ending on a Sunday.

If a single week of travel starting later in the week, for example from Thursday to Wednesday, there are not enough days up to Sunday to reach a weekly cap. So, it may be better value to buy a 7 Day Travelcard. The cap is reset on Monday morning.

Weekly capping is calculated at the end of each traffic day by gathering all the journeys made and applying daily caps if appropriate. As the week progresses, the cumulative daily totals are analysed, and a weekly cap is applied when appropriate.

If a weekly cap is reached before the following Sunday, any further journeys made with that contactless payment card or device or Oyster card are free until the end of the capping period.

Customers must touch in at start and touch out at the end of every journey, using the same contactless card, device or Oyster card for a cap to apply or a maximum fare may be charged.

Caps are applied to individual contactless payment cards/devices, so journeys made on one contactless card or device cannot be transferred to another card/device (e.g. if a card expires mid-week). Customers who have more than one contactless payment card/device or more than one Oyster card should use the same card/device for all travel to get a weekly cap.

7 Day Bus & Tram Pass

Customers can use a 7 Day Bus & Tram Pass to travel as much as they like on buses and trams over a 7 day period.

The ticket can start on any day of the week.

7 Day Bus & Tram Pass (Oyster only)	Weekly cap (Contactless & Oyster)
£24.70	£24.70

7 Day Travelcards

Customers can use a 7 Day Travelcard to travel as much as they like on buses, trams and rail services over a consecutive 7 day period. A Travelcard can start on any day of the week.

Travelcard and cap prices can be found on the TfL website, including price for Travelcards and caps beyond zone 9.

2.12 Monthly and Longer Period Travelcards

Monthly and longer period Travelcards are available.

Bus & Tram Pass:


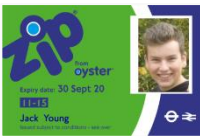


Monthly	Annual
£94.90	£988

Monthly and longer period Travelcards

Travelcard prices can be found on the TfL website, including price for Travelcards beyond zone 9.

3. SECTION 3 CHILD FARES (UNDER 16s)

Children under 16 can use the following to pay for their travel (where accepted):

5 - 10 Oyster photocard <i>For more information see Staff Guide 3</i>	
11 - 15 Oyster photocard <i>For more information see Staff Guide 3</i>	
Cash (except buses & trams)	
Young Visitor discount on Oyster <i>For more information see Staff Guide 3</i>	

Zip Oyster photocards allow under 16s to travel free or at a discounted rate

3.1 11-15 Year Olds Who do not have an 11-15 Oyster photocard

- Londoners should be encouraged to apply for an 11-15 Oyster photocard online
- 11-15 year olds visiting London can get a standard Oyster card or a Visitor Oyster Card and have the Young Visitor discount set on the card for up to 14 days. The discount gives pay as you go travel, including capping, at half adult rate. See **Guide 3** for full details.
- Overseas and non-London UK residents can also apply online for an 11-15 Oyster photocard. See **Book 3** for full details.
- They can also use a child-rate Day Travelcard on buses and trams or an adult-rate One Day Bus & Tram Pass

3.2 Bus and Trams

- Children under 16 travel free on buses and trams with an 11-15 Oyster photocard
- Children under 11 do not need an Oyster photocard unless they look older than 10
- Some 11-15 year olds are issued with a non-concessionary Oyster photocard which allow them to travel at half adult rate on buses and trams

3.3 Single fares on Buses and Trams

Pay as you go (non-concessionary 11-15 Oyster Zip Oyster photocard)
£0.85

Under 16s who use pay as you go on buses and trams also benefit from the Hopper fare

3.4 Tube, DLR, London Overground and Elizabeth line

Up to four children **under 11** can travel free on Tube, DLR, London Overground and Elizabeth line if:

- accompanied by a person over 16 who has a valid ticket (excluding Group Day Travelcards), is using pay as you go, a 60+ London Oyster photocard, a Freedom Pass or a Veterans Oyster photocard
- They have a 5 -10 Oyster photocard

11-15 year olds need an Oyster photocard to travel at child-rate. Visitors who do not have an Oyster photocard can get a standard Oyster card or a Visitor Oyster card and have the Young Visitor discount set on the card, to travel at half adult-rate.

3.5 National Rail

Children **Under 11** can travel free on most National Rail services where pay as you go is accepted if they have a 5-10 Oyster photocard.

Up to four 5-10 year olds can also travel free on some National Rail services if:

- They are accompanied by an adult who has a valid ticket (excluding Group Day Travelcards), is using pay as you go, a 60+ London Oyster photocard, a Freedom Pass or a Veterans Oyster photocard (up to four children per adult).
- See Staff Guide 3 to see a list of National Rail routes where accompanied children can travel free or see the map in the **appendices**

11-15 year olds travel at child rate on most National Rail services in London.

- They need an 11-15 Oyster photocard to use pay as you go or to buy Travelcard season tickets
- They do not need proof of age to buy cash single tickets or a Day Travelcard, unless they look older than 16

3.6 Single Fares on Rail Services

For single fares, use single fare finder, which shows:

- Fares between any two rail stations where pay as you go is accepted
- The cost of paper single tickets for journeys wholly on TfL services

Select either 5 -10 or 11-15 in the 'passenger type' option

3.7 Daily capping on Buses and Trams

Capping does not apply to the majority of 11-15 Oyster photocard holders as their bus and tram travel is free.

If a holder of a non-concessionary 11-15 Oyster photocard or Young Visitor discount only uses buses and trams, the Bus & Tram daily caps below apply:

Bus & Tram Daily Cap	
Young Visitor	Non-concessionary 11-15 Zip Oyster photocard
£2.55	£1.70

3.8 One Day tickets and daily capping on Bus, Tube, Tram, DLR, London Overground, Elizabeth line and National Rail

Customers will be charged an off-peak daily cap if they travel:

- Monday to Friday from 09:30 and before 04:30 the following day
- Saturday, Sunday and public holidays from 04:30 and before 04:30 the following day

If travel includes a journey starting between 04:30 and 09:29 Mondays to Fridays (excluding public holidays), children could be charged a **peak daily cap** for each day of travel, if using a Zip card

For more details on capping see the website.

Caps and Travelcard price can be found on the website

3.9 Season tickets: Bus & Tram Passes

Most 11-15 Oyster photocard holders do not need a Bus & Tram Pass as they will have free bus and tram travel.

Holders of a **non-concessionary** 11-15 Oyster photocard can buy a Bus & Tram Pass at the following rates:

7 Day	Monthly	Annual
£12.30	£47.30	£492

3.10 Season Tickets: Travelcards



Children under 16 can buy Travelcard season tickets, valid for 7 days, one month or any longer period up to a year.

Travelcard season tickets must not be issued beyond the expiry date of the Oyster photocard.

Travelcard price can be found on the website.

4. FARES FOR 16-17 YEAR OLDS

16-17 year olds can use the following to pay for their travel (where accepted):

16+ Oyster photocard <i>For more information see Guide 3</i>	
Cash (except buses and trams)	

4.1 Bus and Tram

16-17 year olds who:

- Live in a London borough travel free on buses and trams with a 16+ Oyster photocard
 - Some 18 and 19 year olds who live in London and are in qualifying full-time education can also apply for a 16+ Oyster photocard to travel free on buses and trams. See **Guide 3** for full details
 - Do not live in London can apply for a 16+ Oyster photocard to travel at half adult rate on buses and trams. See **Guide 3** for full details
- Do not have a 16+ Oyster photocard, will need to pay adult fares to travel. They should use an Oyster card or a contactless payment card

4.2 Tube, DLR, London Overground, Elizabeth line and National Rail

16-17 year olds who have a 16+ Oyster photocard (and 18-19 year olds who are eligible for a 16+ Oyster photocard) travel at child rate on Tube, DLR, London Overground, Elizabeth line stations (not Iver to Reading) and National Rail services.

Those who do not have a 16+ Oyster photocard, should use an Oyster card or contactless and will have to pay adult fares to travel

4.3 Single Fares on Buses and Trams

Pay as you go
£0.85

16 – 17 year olds who pay as you go on buses and trams benefit from the Hopper fare

4.4 Single Fares on Rail Services

For details of single fares, use [single fare finder](#), which shows:

- Fares between any two rail stations where pay as you go is accepted
- The cost of paper single tickets for journeys wholly on TfL services

Select 16+ in the 'passenger type' option

4.5 Daily Capping on Buses and Trams

For unlimited travel on buses and trams only, a daily cap is applied for 16-17 year olds who do not live in London and travel at half adult-rate with a 16+ Oyster photocard.

Bus & Tram Daily Cap
£2.55

4.6 Daily capping on Bus, Tube, Tram, DLR, London Overground, Elizabeth line and National Rail Services

A half adult rate cap is applied for unlimited travel on Bus, Tube, Tram, DLR, London Overground, Elizabeth line* and most National Rail services.

All holders of 16+ Oyster photocard are capped at half adult rate for journeys on TfL and most National Rail services.

** Iver to Reading is contactless only*

4.7 Daily Capping and Day Travelcards on Rail Services

You can find price for [daily caps and Travelcards](#) on our website.

4.8 Bus & Tram Pass Season Tickets

16-17 year olds who do not qualify for free bus and tram travel, the following Travelcards are available:

7 Day	Monthly	Annual
£12.30	£47.30	£492

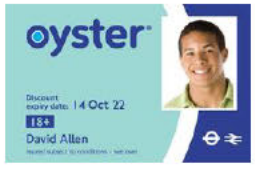
4.9 Travelcard Season Tickets

Travelcards and Season tickets are available at half adult rate.

You can find price for [Travelcards](#) on our website.

5. FARES FOR 18+ STUDENT AND APPRENTICE OYSTER PHOTOCARD HOLDERS

18+ students and apprentices can use the following to pay for their travel (where accepted):

18+ Student Oyster photocard For more information see Guide 3	
Apprentice Oyster photocard For more information see Guide 3	
Cash (except buses & trams)	

Students and apprentices who live in London can buy discounted season tickets with an Oyster photocard.

They can also use a standard Oyster card or contactless payment card to pay as they go at adult rate.

5.1 Single Fares and Day Tickets

18+ Students and Apprentice Oyster card photo holder can get 30% discounted travel on adult fares with an Oyster photocard. They can buy season tickets for seven days, 1 month and any period up to a year ***Season tickets must not be issued beyond the expiry date of the photocard.***

There is no discount when using pay as you go, cash single fares or Day Travelcards.

Students and apprentices, who do not need a season ticket, can use a standard Oyster card or contactless to pay as they go at **adult** rate.

18+ Student and Apprentice Oyster photocard holders, who also have a 16-25 National Railcard, can have the discount added to their Oyster photocard, to give them a 1/3 discount on off-peak pay as you go fares for travel on Tube, DLR, London Overground, Elizabeth line and National Rail journeys in London. They can also get a 1/3 discount on off-peak daily caps.

5.2 Bus & Tram Pass Season tickets

18+ Students and Apprentice Oyster card photo holder can buy discounted Bus & Tram Passes

7 Day	Monthly	Annual
£17.30	£66.50	£692




5.3 Travelcard Season Tickets

Discounted Travelcards and Season tickets are available.

You can find price for [Travelcards](#) on our website.

6. FARES FOR JOBCENTRE PLUS TRAVEL DISCOUNT CARD HOLDERS

Jobcentre Plus Travel Discount Card holders can set their discount on an Oyster card to get discounted fares.

Jobcentre Plus Travel Discount Card <i>For more information see Guide 3</i>	
Oyster card	
Cash (except buses & trams)	

A Jobcentre Plus Travel Discount Card is valid for a maximum of 3 months. *Staff should check that the discount is not set for longer.*

With the discount set on an Oyster card they can:

- Get 50% off pay as you go adult fares to travel on bus, Tube, tram, DLR, London Overground, Elizabeth line (except between West Drayton and Reading) and most National Rail services in London
- Buy a child rate 7 Day, Monthly and longer period Travelcards and Bus & Tram Passes (maximum 3 months)

A Jobcentre Plus Travel Discount Card cannot be used to get discounted cash fares or a Day Travelcard. However, discounted cash fares are available from National Rail stations.

Customers **must** travel with their Jobcentre Plus Travel Discount Card and accompanying Oyster card at all times.

6.1 Single Fares on Buses and Trams

The single fares with a Jobcentre Plus Travel Discount on most bus routes and trams in London is:

Pay as you go
£0.85

Jobcentre Plus Travel Discount Card holders who use pay as you go on buses and trams benefit from the Hopper fare.

6.2 Single Fares on Rail Services

For details of single fares, use [single fare finder](#), which shows:

- Fares between any two rail stations where pay as you go is accepted
- The cost of paper single tickets for journeys wholly on TfL services

Select *Jobcentre Plus* in the 'passenger type' option.

6.3 Daily Capping on Buses and Trams

The daily cap with a Jobcentre Plus Travel Discount on most bus routes and trams in London is:

Bus & Tram Daily Cap
£2.55

6.4 One Day Tickets and Daily Capping on All Services

You can find price for [daily caps and Travelcards](#) on our website.

Please note

- One Day tickets for travel beyond Zones 1 to 9 cannot be bought within Zones 1 - 9
- Jobcentre Plus Travel Discount Card holders pay adult fares for Day Travelcards for travel beyond zone 9

6.5 Season Tickets on Buses and Trams

Jobcentre Plus Travel Discount Card holders can buy 7 Day, monthly and longer period season tickets valid up to a maximum of 3 months.

7 Day	Monthly
£12.30	£47.30

Season tickets must not be issued beyond the expiry date of the Jobcentre Plus Travel Discount Card.




6.6 Travelcard Season Tickets

Discounted Travelcards and Season tickets are available.

You can find price for [Travelcards](#) on our website.

7. FARES FOR BUS & TRAM DISCOUNT PHOTOCARD HOLDERS

Holders of a Bus & Tram Discount photocard holders can set their discount on an Oyster card to get discounted fares on buses and trams.

Bus & Tram Discount photocard <i>For more information see Guide 3</i>	
Oyster card	
Cash (except buses & trams)	

A Bus & Tram Discount photocard is valid for a maximum of 6 months. *Staff should check that the discount is not set for longer.*

With the discount set on an Oyster card holders can get:

- 50% off pay as you go adult fares to travel on o travel on bus and tram
- 7 day, monthly or longer period Bus & Tram Passes (maximum 6 months).

7.1 Single Fares and Daily Capping on Buses and Trams

The single fares with a Bus & Tram Discount on most bus routes and trams in London is:

Pay as you go	Bus & Tram Daily Cap
£0.85	£2.55

Holders of the Bus & Tram Discount photocard who use pay as you go on buses and trams benefit from the Hopper fare.

7.2 Season Tickets on Buses and Trams

Bus & Tram Discount photocard holders can buy 7 Day, monthly and longer period Bus & Tram Pass season tickets up to maximum 6 months validity.




7 Day	Monthly
£12.30	£47.30

7.3 Tube, DLR, London Overground, Elizabeth line and National Rail

Bus & Tram Discount photocard holders pay adult fares on Tube, DLR, London Overground, Elizabeth line and National Rail services.

8. FARES FOR NATIONAL RAILCARD HOLDERS

National Railcards and Gold Cards holders can have their discount set on an Oyster card to get discounted fares on some Tube, DLR, London Overground, Elizabeth line and National Rail services in London.

National Railcards and Gold Cards <i>For more information see Guide 3</i>	
Oyster card	
Cash (except buses & trams)	

Customers with an **Annual Gold Card, HM Forces, Senior, 16-25 or 26-30 Digital National Railcard** can have their discount added to an Oyster card. This gives a 1/3 discount on **off-peak** pay as you go fares and daily caps for journeys on rail services.

Customers with a **Disabled Persons National Railcard** can have their discount added to an Oyster card. This gives a 1/3 discount on **peak** and **off-peak** pay as you go fares and daily caps for journeys on rail services.

National Railcards do not give discounts on bus or tram journeys.

Note

Customers should [register their Oyster card online](#) if you're adding a discount to it and want to apply for refunds or replacements.

8.1 Single Fares on Rail Services

For details of single fares, use [single fare finder](#), which shows:

- Fares between any two rail stations where pay as you go is accepted
- The cost of paper single tickets for journeys wholly on TfL services

Select National Railcard or Disabled Persons Railcard in the 'passenger type' option.

8.2 Day Travelcards and Daily Capping on Rail Services

Annual Gold Cards, Family and Friends, HM Forces, Network, Senior, Disabled Persons, 16-25 and Two Together Railcards holders can buy off-peak Day Travelcards.

Customers who have the **Annual Gold Card, HM Forces, Senior or 16-25 National Railcard** discount added on their Oyster card also get a 1/3 discount on off-peak caps.

Disabled Persons Railcard holders get a 1/3 discount on peak and off-peak caps

8.3 Fares for National Railcard Holders

You can find price for daily caps and Travelcards on our website

8.4 Discounted off-peak Day Travelcards

Annual Gold Card and **Network Railcard** holders can buy off-peak Day Travelcards for friends and family at reduced prices, for:

- Up to three other adults aged 16 or over
- Up to four children aged between 5 and 15
- Up to two children under 5 travel free

You can find more information on the [National Rail website](#).

Family and Friends and **HM Forces Railcards** holders can also buy child-rate off-peak Day Travelcards at a discounted price for children under 16 travelling with them. The Railcard/Gold Card holder must always travel with the group.

The reduced-price tickets cannot be used before 09:30 on Mondays to Fridays but can be used at any time at weekends and on public holidays.

The accompanying adult must carry their Railcard/Gold Card and have a valid ticket to travel when buying the tickets.

Tickets are available from London Overground, Elizabeth line and National Rail station ticket offices and Visitor Centres. They can also be bought from Tube station ticket machines after 09:30 (Monday to Friday).

You can find more information on the [National Rail](#) website.

8.5 Group Day Travelcards

Group Day Travelcards are available for groups of 10 or more people travelling together.

They are valid for travel for the date on the ticket:

- from 09:30 – 04:30 (Monday to Friday)
- anytime on weekends or bank holidays
- photocards are not needed

Adult and child Travelcards are available. They can be bought from:



- Tube station ticket machines
- London Overground ticket offices
- Elizabeth line ticket offices
- National Rail station ticket offices
- Visitor Centres

Group tickets for travel on DLR only are no longer available to buy.

You can find Group Travelcard prices on our website.

9.PRIVILEGE RATE FARES (PTAC)

Privilege Ticket Authority Card (PTAC) holders can travel at priv rate. This is a 75% discount on equivalent adult or child-rate fares on rail services.

PTAC <i>For more information see Guide 3</i>	
Oyster card	

Current and retired TfL and National Rail staff are eligible to apply for a PTAC if they meet the criteria. A PTAC gives discounted travel on:

Priv All Rail:

- Tube, DLR, London Overground, Elizabeth line and National Rail services.

Priv Elizabeth line:

- Tube, DLR, London Overground, and Elizabeth line services

Priv NR only

- London Overground, Elizabeth line and National Rail services only

PTAC holders can have their discount added to their Oyster card or Oyster photocard for pay as you go travel at Priv rate.

Some PTAC holders can buy Priv rate season tickets for travel on National Rail services.

As 5 -10 Zip Oyster photocard holders travel free on most National Rail services in London, they do not need to add the priv discount

A valid PTAC card is needed for all journeys. An accompanying Oyster card with a privilege discount set is needed when using pay as you go to travel.

More information on privilege travel can be found on the website [Staff Travel](#) page.

9.1 Single Fares

Pay as you go at Priv rate is only accepted on the Tube and DLR – Paper single tickets are not accepted. Pay as you go fares using Oyster with priv discount are generally cheaper than buying a paper (cash) ticket for single journeys on London Overground, Elizabeth line and National Rail services.

For details of single fares, use [single fare finder](#), which shows pay as you go fares between any two rail stations.

- For adult, 18+ or 16+, the equivalent priv fare will be 25% of the adult fare
- For 11-15 year olds, the equivalent priv fare will be 25% of the 11-15 fare
 - i.e., if the fare displayed is £1.00 the priv fare is £0.25

9.2 Day Tickets and Daily Capping

- Privilege rate Day tickets are not available
- Privilege rate daily caps are charged at the standard adult rate
- Adults and 18+ Student Oyster photocard holders can have a 16-25 National Railcard discount added on their Oyster card/photocard in addition to the priv discount, to get a 1/3 discount on daily caps. The system applies the better value of the discounts at each stage.
- Privilege rate daily caps for children aged under 16 are charged at the standard child rate for peak and off-peak.

10. ENTRY AND EXIT CHARGES

An entry charge is deducted from a customer's contactless card or device or from the pay as you go credit on their Oyster card when they touch in at the start of a journey on Tube, DLR, Elizabeth line, London Overground, National Rail or River Bus services.

The amount charged depends on what time the customer touches in and whether there are any valid discounts or a season ticket on an Oyster card. The deduction of an 'entry charge' is a revenue protection measure.

When a customer touches out at the end of a journey, the system adjusts the entry charge to ensure the correct cost of the fare for the journey completed is charged. This is done in one of the following ways:

- A credit adjustment is made if the cost of the journey is less than the entry charge
- No change is made if the cost of the journey is the same as the entry charge
- An additional deduction is made if the cost of the journey is more than the entry charge
- If the customer does not touch out at the end of the journey, the entry charge remains and is not included in capping and the customer will have an incomplete journey

If a customer does not touch in at the start of a journey but touches out at the end of the journey an exit charge is deducted from the customer's contactless card or device or from the pay as you go credit on their Oyster card. The customer will have an incomplete journey.

If an Oyster card with a season ticket is touched in or out at a station outside its zonal validity, a lower 'mixed journey entry/exit charge' is deducted, to factor that part of the journey is covered by the season ticket.

10.1 Entry and Exit Charges for Zones 1-9

For zones 1-9, the adult entry/exit charge is £10.40 peak and £7.00 off peak.

Separate entry/exit charges apply at:

- Radlett, St Albans City, Harpenden, Luton Airport Parkway, Potters Bar, Bookmans Park, Welham Green, Hatfield, Welwyn Garden City, Cuffley, Bayford, Hertford North, Broxbourne, Rye House, St Margarets, Ware, Hertford East
- Epsom
- Chafford Hundred, Grays, Ockendon and Purfleet
- Denmark Hill, Peckham Rye and Queens Road Peckham
- Gatwick Airport, Merstham, Earlswood/Redhill, Merstham, Horley/Salfords
- Gatwick Express platforms 13/14 at London Victoria
- Paddington station for Heathrow Express
- All stations on the Reading extension

- St Pancras International and Stratford International for journeys on Southeastern high speed services – HS1
- St Pancras International for East Midlands services
- Shenfield
- Watford Junction
- Swanley and Dartford

Full entry and exit charges are shown in Entry and Exit Charge Tables below.

10.2 Entry and Exit Thresholds

Customers using Oyster pay as you go need the minimum fare available from when they touch in on their Oyster card for the gates to open at the start of a journey. This is known as the **'entry threshold'**.

If a customer does not touch in at the start of a journey, they will need the minimum fare to their destination on their Oyster card, for the gates to open at the end of their journey. This is known as the **'exit threshold'**.

If a customer using pay as you go with their Oyster does not have the right entry/exit threshold, on their Oyster card the gates will not open. If they try to touch in and their pay as you go balance is below the entry threshold, they should top up their Oyster card before traveling.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Customers can resolve the maximum fare, via their online account or by calling Customer Services.

10.3 Entry and Exit Charge Tables

Entry and Exit charges are applied as follows:

TfL and National Rail stations where TfL fares apply (excluding Denmark Hill, Peckham Rye and Queens Road Peckham)				
	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
All stations in Zones 1-9				
Adult, 18+ Student and Apprentice	£10.40	£10.40	£7.00	£7.00
Child: 5 -10	£0.00	£0.00	£0.00	£0.00
Child: 11-15	£1.05	£1.05	£0.90	£0.90
16+, Young Visitor & Jobcentre Plus	£5.20	£5.20	£3.50	£3.50
Adult with National Railcard Discount	£10.30	£10.40	£4.65	£4.65
Adult with Disabled Railcard Discount	£6.90	£6.90	£4.65	£4.65
Adult Priv; 16+ Priv (All Rail)	£2.65	£2.65	£2.35	£2.35
Child Priv (All Rail)	£0.25	£0.25	£0.20	£0.20
Adult Priv; 16+ Priv (TfL only)	£2.60	£2.60	£1.75	£1.75
Child Priv (TfL only)	£0.25	£0.25	£0.20	£0.20
Adult Priv (NR only)	£2.60	£2.60	£1.75	£1.75
Child Priv (NR only)	£0.25	£0.25	£0.20	£0.20

Denmark Hill, Peckham Rye and Queens Road Peckham				
	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
Adult, 18+ Student & Apprentice	£10.40	£10.40	£7.00	£7.00
5 -10	£0.00	£0.00	£0.00	£0.00
11-15	£4.25	£4.25	£0.95	£0.95
16+, Young Visitor Discount & Jobcentre Plus	£5.20	£5.20	£3.50	£3.50
Adult with National Railcard Discount	£10.30	£10.40	£4.65	£4.65
Adult with Disabled Railcard Discount	£6.90	£6.90	£4.65	£4.65
Adult Priv; 16+ Priv (All Rail)	£2.60	£2.60	£1.75	£1.75
Child Priv (All Rail)	£1.05	£1.05	£0.20	£0.20
Adult Priv; 16+ Priv (TfL only)	£2.60	£2.60	£1.75	£1.75
Child Priv (TfL only)	£1.05	£1.05	£0.20	£0.20
Adult Priv (NR only)	£2.60	£2.60	£1.75	£1.75
Child Priv (NR only)	£1.05	£1.05	£0.20	£0.20

For most National Rail stations in Zones 1-9				
Adult and 18+ Student & Apprentice	£10.40	£10.40	£7.00	£7.00
5 -10	£0.00	£0.00	£0.00	£0.00
11-15	£4.20	£4.20	£0.95	£0.95
16+, Young Visitor Discount & Jobcentre Plus	£5.20	£5.20	£3.50	£3.50
Adult with National Railcard Discount	£10.30	£10.40	£4.65	£4.65
Adult with Disabled Railcard Discount	£6.90	£6.90	£4.65	£4.65
Adult Priv; 16+ Priv (All Rail)	£2.60	£2.60	£1.75	£1.75
Child Priv (All Rail)	£1.05	£1.05	£0.20	£0.20
Adult Priv; 16+ Priv (TfL only)	£10.40	£10.40	£7.00	£7.00
Child Priv (TfL only)	£4.25	£4.25	£0.95	£0.95
Adult Priv (NR only)	£2.60	£2.60	£1.75	£1.75
Child Priv (NR only)	£1.05	£1.05	£0.20	£0.20

Broxbourne, St. Margarets, Ware, Rye House, Hertford East				
	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
Adult, 18+ Student & Apprentice	£10.60	£10.60	£8.00	£8.00
5 -10	£0.00	£0.00	£0.00	£0.00
11-15	£5.30	£5.30	£4.00	£4.00
16+, Young Visitor Discount & Jobcentre Plus	£5.30	£5.30	£4.00	£4.00
Adult with National Railcard Discount	£10.50	£10.60	£5.30	£5.30
Adult with Disabled Railcard Discount	£7.05	£7.05	£5.30	£5.30
Adult Priv; 16+ Priv (All Rail)	£2.80	£2.80	£1.90	£1.90
Child Priv (All Rail)	£1.30	£1.30	£1.00	£1.00
Adult Priv; 16+ Priv (TfL only)	£10.60	£10.60	£8.00	£8.00
Child Priv (TfL only)	£5.30	£5.30	£4.00	£4.00
Adult Priv (NR only)	£2.65	£2.65	£2.00	£2.00
Child Priv (NR only)	£1.30	£1.30	£1.00	£1.00

Chafford Hundred, Grays, Ockendon and Purfleet				
Adult, 18+ Student & Apprentice	£10.60	£10.60	£9.40	£9.40
5 -10	£0.00	£0.00	£0.00	£0.00
11-15	£5.30	£5.30	£4.70	£4.70
16+, Young Visitor Discount & Jobcentre Plus	£5.30	£5.30	£4.70	£4.70
Adult with National Railcard Discount	£10.50	£10.60	£6.52	£6.25
Adult with Disabled Railcard Discount	£7.05	£7.05	£6.25	£6.25
Adult Priv; 16+ Priv (All Rail)	£2.65	£2.65	£2.35	£2.35
Child Priv (All Rail)	£1.30	£1.30	£1.15	£1.15
Adult Priv; 16+ Priv (TfL only)	£10.60	£10.60	£9.40	£9.40
Child Priv (TfL only)	£5.30	£5.30	£4.70	£4.70
Adult Priv (NR only)	£2.65	£2.65	£2.35	£2.35
Child Priv (NR only)	£1.30	£1.30	£1.15	£1.15

Dartford and Swanley				
	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
Adult, 18+ Student & Apprentice	£10.40	£10.40	£7.00	£7.00
5 -10	£0.00	£0.00	£0.00	£0.00
11-15	£4.25	£4.25	£1.45	£1.45
16+, Young Visitor Discount & Jobcentre Plus	£5.20	£5.20	£3.50	£3.50
Adult with National Railcard Discount	£10.30	£10.40	£4.65	£4.65
Adult with Disabled Railcard Discount	£6.90	£6.90	£4.65	£4.65
Adult Priv; 16+ Priv (All Rail)	£2.60	£2.60	£1.75	£1.75
Child Priv (All Rail)	£1.05	£1.05	£0.35	£0.35
Adult Priv; 16+ Priv (TfL only)	£10.40	£10.40	£7.00	£7.00
Child Priv (TfL only)	£4.25	£4.25	£1.45	£1.45
Adult Priv (NR only)	£2.60	£2.60	£1.75	£1.75
Child Priv (NR only)	£1.05	£1.05	£0.35	£0.35

HS1 (High Speed 1)				
Southeastern services - St Pancras to/from Stratford International				
Adult, 18+ Student & Apprentice	£7.40	£7.40	£5.10	£5.10
5 -10	£3.70	£3.70	£2.55	£2.55
11- 15	£3.70	£3.70	£2.55	£2.55
16+, Young Visitor Discount & Jobcentre Plus (as above)	£3.70	£3.70	£2.55	£2.55
Adult with National Railcard Discount	£7.40	£7.40	£3.35	£3.35
Adult with Disabled Railcard Discount	£4.90	£4.90	£3.35	£3.35
Adult Priv; 16+ Priv (All Rail)	£1.75	£1.75	£1.20	£1.20
Child Priv (All Rail)	£0.85	£0.85	£0.60	£0.60
Adult Priv; 16+ Priv (TfL only)	£7.10	£7.10	£4.90	£4.90
Child Priv (TfL only)	£3.55	£3.55	£2.45	£2.45
Adult Priv (NR only)	£1.75	£1.75	£1.20	£1.20
Child Priv (NR only)	£0.85	£0.85	£0.60	£0.60

Shenfield				
	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
Adult, 18+ Student & Apprentice	£11.60	£11.60	£8.70	£8.70
5 -10	£0.00	£0.00	£0.00	£0.00
11- 15	£5.80	£5.80	£4.00	£4.00
16+, Young Visitor Discount & Jobcentre Plus	£5.80	£5.80	£4.35	£4.35
Adult with National Railcard Discount	£11.50	£11.50	£5.70	£5.70
Adult with Disabled Railcard Discount	£7.65	£7.65	£5.70	£5.70
Adult Priv; 16+ Priv (All Rail)	£2.90	£2.90	£2.15	£2.15
Child Priv (All Rail)	£1.45	£1.45	£1.00	£1.00
Adult Priv; 16+ Priv (TfL only)	£11.40	£11.40	£9.00	£9.00
Child Priv (TfL only)	£5.95	£5.95	£4.10	£4.10
Adult Priv (NR only)	£3.00	£3.00	£2.25	£2.25
Child Priv (NR only)	£1.50	£1.50	£1.05	£1.05

Watford Junction				
Adult and 18+ Student & Apprentice	£11.90	£111.90	£8.00	£8.00
5 -10	£0.00	£0.00	£0.00	£0.00
11-15	£5.95	£5.95	£4.00	£4.00
16+, Young Visitor Discount & Jobcentre Plus	£5.95	£5.95	£4.00	£4.00
Adult with National Railcard Discount	£11.80	£11.90	£5.30	£5.30
Adult with Disabled Railcard Discount	£7.90	£7.90	£5.30	£5.30
Adult Priv; 16+ Priv (All Rail)	£3.00	£3.00	£2.00	£2.00
Child Priv (All Rail)	£1.50	£1.50	£1.00	£1.00
Adult Priv; 16+ Priv (TfL only)	£3.00	£3.00	£2.00	£2.00
Child Priv (TfL only)	£1.50	£1.50	£1.00	£1.00
Adult Priv (NR only)	£3.00	£3.00	£2.00	£2.00
Child Priv (NR only)	£1.50	£1.50	£1.00	£1.00

Horley/Salfords				
	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
Adult and 18+ Student & Apprentice	£17.10	£17.10	£11.10	£11.10
5 -10, 11 - 15	£8.55	£8.55	£3.00	£3.00
16+, Young Visitor Discount & Jobcentre Plus	£8.55	£8.55	£5.55	£5.55
Adult with National Railcard Discount	£17.00	£17.10	£7.35	£7.35
Adult with Disabled Railcard Discount	£11.35	£11.35	£7.35	£7.35
Adult Priv; 16+ Priv (All Rail)	£4.25	£4.25	£2.75	£2.75
Child Priv (All Rail)	£2.10	£2.10	£0.75	£0.75
Adult Priv; 16+ Priv (TfL only)	£117.10	£17.10	£11.10	£11.10
Child Priv (TfL only)	£8.55	£8.55	£3.00	£3.00
Adult Priv (NR only)	£4.25	£4.25	£2.75	£2.75
Child Priv (NR only)	£2.10	£2.10	£0.75	£0.75

Gatwick Airport				
	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
Adult and 18+ Student & Apprentice	£22.10	£22.10	£13.50	£13.50
5 -10, 11 - 15	£11.05	£11.05	£3.00	£3.00
16+, Young Visitor Discount & Jobcentre Plus	£11.05	£11.05	£6.75	£6.75
Adult with National Railcard Discount	£22.00	£22.10	£8.95	£8.95
Adult with Disabled Railcard Discount	£14.70	£14.70	£8.95	£8.95
Adult Priv; 16+ Priv (All Rail)	£5.50	£5.50	£3.35	£3.35
Child Priv (All Rail)	£2.75	£2.75	£0.75	£0.75
Adult Priv; 16+ Priv (TfL only)	£22.10	£22.10	£13.50	£13.50
Child Priv (TfL only)	£11.05	£11.05	£3.00	£3.00
Adult Priv (NR only)	£5.50	£5.50	£3.35	£3.35
Child Priv (NR only)	£2.75	£2.75	£0.75	£0.75

A peak time entry threshold for an adult Oyster card is £19.20 and £10.70 for an off-peak entry. This is the minimum pay as you go balance needed on an Oyster card when entering at Gatwick Airport.

Customers who travel from Gatwick Airport to stations before a London Terminal, such as East Croydon, may need more credit on their Oyster card, than the actual fare for their journey.

London Victoria platforms 13/14 (Gatwick Express)				
	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
Adult and 18+ Student & Apprentice	£24.00	£24.00	£24.00	£24.00
5 -10	£12.00	£12.00	£12.00	£12.00
11-15 (as above)	£12.00	£12.00	£12.00	£12.00
16+, Young Visitor Discount & Jobcentre Plus (as above)	£12.00	£12.00	£12.00	£12.00
Adult with National Railcard Discount	£23.90	£24.00	£15.95	£15.95
Adult with Disabled Railcard Discount	£15.95	£15.95	£15.95	£15.95
Adult Priv; 16+ Priv (All Rail)	£6.00	£6.00	£6.00	£6.00
Child Priv (All Rail)	£3.00	£3.00	£3.00	£3.00
Adult Priv; 16+ Priv (TfL only)	£24.00	£24.00	£24.00	£24.00
Child Priv (TfL only)	£12.00	£12.00	£12.00	£12.00
Adult Priv (NR only)	£6.00	£6.00	£6.00	£6.00
Child Priv (NR only)	£3.00	£3.00	£3.00	£3.00

At Victoria Platforms 13/14 (for Gatwick Express), the entry threshold is the same as the entry charge. This means that an Adult Oyster card must have a balance of least £24.00 to travel.

If a non-Gatwick Express train departs from Platforms 13/14, customers should be allowed to access these platforms via adjacent gate lines.

London Paddington for Heathrow Express trains				
	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
Adult, 18+ Student & Apprentice	£25.00	£25.00	£25.00	£25.00
5 - 10, 11 - 15,	£0.00	£0.00	£0.00	£0.00
Young Visitor Discount	£24.80	£24.80	£24.90	£24.90
16+ & Jobcentre Plus	£25.00	£25.00	£25.00	£25.00
Adult with National Railcard Discount	£24.90	£25.00	£16.65	£16.65
Adult with Disabled Railcard Discount	£16.65	£16.65	£16.65	£16.65
Adult Priv; 16+ Priv (All Rail)	£6.25	£6.25	£6.25	£6.25
Child Priv (All Rail)	£0.00	£0.00	£0.00	£0.00
Adult Priv; 16+ Priv (TfL only)	£25.00	£25.00	£25.00	£25.00
Child Priv (TfL only)	£0.00	£0.00	£0.00	£0.00
Adult Priv (NR only)	£6.25	£6.25	£6.25	£6.25
Child Priv (NR only)	£0.00	£0.00	£0.00	£0.00

At Paddington, the entry threshold for Heathrow Express services is the same as the entry charge. This means that an Adult Oyster card holder must have a balance of at least £25.00 (Peak & Off-Peak to travel).

If a non-Heathrow Express train departs from the Heathrow Express platforms, customers should be allowed to enter via adjacent gate lines.

Heathrow Airport for Heathrow Express trains				
	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
Adult, 18+ Student & Apprentice	£12.80	£12.80	£12.80	£12.80
5 - 10	£0.00	£0.00	£0.00	£0.00
11-15	£0.10	£0.00	£0.10	£0.00
16+	£12.80	£12.80	£12.80	£12.80
Jobcentre Plus & Young Visitor	£12.60	£12.80	£12.70	£12.80
Adult with National Railcard Discount	£12.70	£12.80	£8.50	£8.50
Adult with Disabled Railcard Discount	£8.50	£8.50	£8.50	£8.50
Adult Priv; 16+ Priv (All Rail)	£3.20	£3.20	£3.20	£3.20
Child Priv (All Rail)	£0.05	£0.00	£0.05	£0.00
Adult Priv; 16+ Priv (TfL only)	£3.20	£3.20	£3.20	£3.20
Child Priv (TfL only)	£0.05	£0.00	£0.05	£0.00
Adult Priv (NR only)	£3.20	£3.20	£3.20	£3.20
Child Priv (NR only)	£0.05	£0.00	£0.05	£0.00

Potters Bar				
	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
Adult, 18+ Student & Apprentice	£112.40	£12.40	£9.00	£9.00
5-10	£6.20	£6.20	£4.50	£4.50
11-15	£6.20	£6.20	£4.50	£4.50
16+ Young Visitor & Job Centre Plus	£6.20	£6.20	£4.50	£4.50
Adult with National Railcard Discount	£12.30	£12.40	£5.95	£5.95
Adult with Disabled Railcard Discount	£8.25	£8.25	£5.95	£5.95
Adult Priv; 16+ Priv (All Rail)	£3.10	£3.10	£2.25	£2.25
Child Priv (All Rail)	£1.55	£1.55	£1.10	£1.10
Adult Priv; 16+ Priv (TfL only)	£12.40	£12.40	£9.00	£9.00
Child Priv (TfL only)	£6.20	£6.20	£4.50	£4.50
Adult Priv (NR only)	£3.10	£3.10	£2.25	£2.25
Child Priv (NR only)	£1.55	£1.55	£1.10	£1.10

Radlett				
	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
Adult, 18+ Student & Apprentice	£13.50	£13.50	£9.00	£9.00
5 - 10	£6.75	£6.75	£4.50	£4.50
11-15	£6.75	£6.75	£4.50	£4.50
16+ Young Visitor & Job Centre Plus	£6.75	£6.75	£4.50	£4.50
Adult with National Railcard Discount	£13.40	£13.50	£5.95	£5.95
Adult with Disabled Railcard Discount	£8.95	£8.95	£5.95	£5.95
Adult Priv; 16+ Priv (All Rail)	£3.55	£3.55	£2.25	£2.25
Child Priv (All Rail)	£1.65	£1.65	£1.10	£1.10
Adult Priv; 16+ Priv (TfL only)	£13.50	£13.50	£9.00	£9.00
Child Priv (TfL only)	£6.75	£6.75	£4.50	£4.50
Adult Priv (NR only)	£3.35	£3.35	£2.25	£2.25
Child Priv (NR only)	£1.65	£1.65	£1.10	£1.10

Cuffley				
	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
Adult and 18+ Student & Apprentice	£12.0	£12.30	£9.20	£9.20
5 - 10	£6.15	£6.15	£1.90	£1.90
11 - 15	£6.15	£6.15	£1.90	£1.90
16+ Young Visitor & Job Centre Plus	£6.15	£6.15	£4.60	£4.60
Adult with National Railcard Discount	£12.20	£12.30	£6.10	£6.10
Adult with Disabled Railcard Discount	£8.15	£8.15	£6.10	£6.10
Adult Priv; 16+ Priv (All Rail)	£3.05	£3.05	£2.30	£2.30
Child Priv (All Rail)	£1.50	£1.50	£0.45	£0.45
Adult Priv; 16+ Priv (TfL only)	£12.30	£12.30	£9.20	£9.20
Child Priv (TfL only)	£6.15	£6.15	£1.90	£1.90
Adult Priv (NR only)	£3.05	£3.05	£2.30	£2.30
Child Priv (NR only)	£1.50	£1.50	£0.45	£0.45

Bayford /Hertford North				
Adult and 18+ Student & Apprentice	£13.40	£13.40	£10.30	£10.30
5 - 10	£6.70	£6.70	£5.15	£5.15
11 – 15	£6.70	£6.70	£5.15	£5.15
16+, Young Visitor Discount & Jobcentre Plus	£6.70	£6.70	£5.15	£5.15
Adult with National Railcard Discount	£13.30	£13.40	£6.85	£6.85
Adult with Disabled Railcard Discount	£8.90	£8.90	£6.85	£6.85
Adult Priv; 16+ Priv (All Rail)	£3.35	£3.35	£2.55	£2.55
Child Priv (All Rail)	£1.65	£1.65	£1.25	£1.25
Adult Priv; 16+ Priv (TfL only)	£13.40	£13.40	£10.30	£10.30
Child Priv (TfL only)	£6.70	£6.70	£5.15	£5.15
Adult Priv (NR only)	£3.35	£3.35	£2.55	£2.55
Child Priv (NR only)	£1.65	£1.65	£1.25	£1.25

Epsom				
	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
Adult and 18+ Student & Apprentice	£11.20	£11.20	£8.30	£8.30
5 -10	£1.35	£1.35	£1.30	£1.30
11-15	£5.60	£5.60	£1.90	£1.90
16+, Young Visitor Discount & Jobcentre Plus	£5.60	£5.60	£4.15	£4.15
Adult with National Railcard Discount	£11.10	£11.20	£5.50	£5.50
Adult with Disabled Railcard Discount	£7.45	£7.45	£5.50	£5.50
Adult Priv; 16+ Priv (All Rail)	£2.80	£2.180	£2.05	£2.05
Child Priv (All Rail)	£1.40	£1.40	£0.45	£0.45
Adult Priv; 16+ Priv (TfL only)	£11.20	£11.20	£8.30	£8.30
Child Priv (TfL only)	£5.60	£5.60	£1.90	£1.90
Adult Priv (NR only)	£2.80	£2.80	£2.05	£2.05
Child Priv (NR only)	£1.40	£1.40	£0.45	£0.45



Pay as you go - contactless only				
Adult	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
Brookmans Park	£12.40	£12.40	£9.00	£9.00
Welham Green	£12.40	£12.40	£9.00	£9.00
Hatfield	£13.90	£13.90	£11.20	£11.20
Welwyn Garden City	£14.50	£14.50	£11.20	£11.20
St Alban's City	£16.40	£16.40	£12.80	£12.80
Harpenden	£19.10	£19.10	£14.60	£14.60
Luton Airport Parkway	£19.50	£19.50	£15.10	£15.10
St Pancras (East Midlands platforms)	£16.60	£16.60	£12.30	£12.30
Iver	£8.80	£8.80	£6.00	£6.00
Langley (Berks)	£10.30	£10.30	£6.60	£6.60
Slough	£10.80	£10.80	£6.90	£6.90
Burnham (Bucks)	£12.40	£12.40	£7.30	£7.30
Taplow	£13.90	£13.90	£8.00	£8.00
M Maidenhead	£14.80	£14.80	£8.30	£8.30
Twyford	£18.10	£18.10	£10.60	£10.60
Reading	£30.40	£30.40	£13.60	£13.60

Emirates Air Line (cable car)				
	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
Adult and 18+ Student & Apprentice	£7.00	£7.00	£7.00	£7.00
5 -10, 11-15, & Young Visitor Discount	£3.500	£3.500	£3.500	£3.500
16+ & Jobcentre Plus	£7.00	£7.00	£7.00	£7.00
Adult with National Railcard or Disabled Railcard Discount	£7.00	£7.00	£7.00	£7.00

River Bus services				
	Peak		Off-Peak	
	Entry	Exit	Entry	Exit
Adult and 18+ Student & Apprentice	£18.25	£18.25	£18.25	£18.25
5 -10, 11-15 & Young Visitor Discount	£9.10	£9.10	£9.10	£9.10
16+ & Jobcentre Plus	£18.25	£18.25	£18.25	£18.25
Adult with National Railcard or Disabled Railcard Discount	£18.25	£18.25	£18.25	£18.25
Adult Travelcard	£14.30	£14.30	£14.30	£14.30
Child Travelcard	£7.15	£7.15	£7.15	£7.15

11. LONDON CABLE CAR

Customers can pay as you go using contactless or Oyster or they can buy paper tickets.

Oyster card	
Contactless payment card	

Prices

Paper tickets can be brought at ticket offices and machines at the Greenwich Peninsula and Royal Docks terminals.

- Child fares* are available to children between the ages 5-15
- Only single fares are available on pay as you go, but Round-Trip tickets (returning in the same car) are available from Cable Car Terminals and from the [Cable Car webstore](#).
- Those with a Young Visitor Discount on their Oyster card, holders of 5 -10 and 11-15 Oyster photocard, pay child-rate pay as you go fares
- Pay as you go journeys made on the London Cable Car **do not count towards daily or weekly caps**

You cannot top up your Oyster card at the IFS Cloud Cable Car terminals. You can top it up online or at any TfL station ticket machine

For individual prices, you can check the [website](#)

Multi-journey Ticket

A Multi-journey ticket can be bought for £19 from London Cable Car ticket office at the Terminals. Multi-journey tickets can be used for 10 single journeys and are valid for 12 months from the date issued.

Travelcards and Bus & Tram Passes

Travelcards and Bus & Tram Passes cannot be used to travel on the London Cable Car.

Travelling with children

Children aged 5 or under travel free on the London Cable Car with a fare paying adult.

London Cable Car staff may request that a group of fare paying children are accompanied by a fare paying adult.

Combined Round-Trip and Thames River trip

London Cable Car and Thames Clippers offer combined tickets which include the Round-Trip and a choice of single or return river trips in river zone East only, or River Roamer trips in river zones East and Central.

Tickets can be bought at London Cable Car terminals or booked online on the [Thames Clippers website](#).

12. RIVER BUS SERVICE

River tickets are available online and from piers, depending on the service. [Full fares information](#)

Travelcards Customers with a Travelcard (either paper or on Oyster) get a third off adult and child fares by showing their Oyster card or Travelcard at the pier kiosk or on the boat. Some restrictions may apply.

Pay as you go

Customers can use their contactless or Oyster card to pay as they go on six Thames Clippers River Bus services:

- RB1: Battersea Power Station to North Greenwich limited onward service to Woolwich Royal Arsenal)
- RB1X: Embankment to Tower (limited onward service to North Greenwich)
- RB2: Battersea Power Station to London Bridge City
- RB4: Doubletree Docklands to Canary Wharf
- RB5: North Greenwich to Woolwich Royal Arsenal (limited shuttle service)
- RB6: Putney to Blackfriars (limited onward service to Canary Wharf)

Customers should touch in at the start of their journey and touch out again at the end of their journey to ensure they pay the right fare.

River Bus services operate in three river zones:

- West
- Central
- East

Pay as you go fares depend on which zones the journey covers. For a map showing the zones see the **Appendices**.

Pay as you go credit can also be used to buy paper tickets at Circular Cruise Westminster and Thames River Services ticket offices.

Pay as you go fares on Thames Clippers River Bus services:

- Customers can use pay as you go credit to pay for river trips on Thames Clipper River Bus services. This does **not** count towards daily or weekly caps
- Children under 5 travel free
- Customers can also buy paper tickets at Circular Cruise, Westminster and Thames River Services ticket offices.

(Paper ticket fares will generally be higher than pay as you go fares.)